



## Bitan Bhattachirjee

**ID:** 0302204A

**Work permit:** Maltese

**Date of birth:** 02/01/1998

**Nationality:** Indian

**Gender:** Male


## CONTACT

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(Home)

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 (+356) 99968985

 <https://techbitan.eu/>

 <https://github.com/techbitan>

 <https://bit.ly/3Qzk4Mt>

 +35699968985 (Whatsapp)

## ABOUT ME

Dedicated and versatile IT professional with a Bachelor's degree in Computer and Information Technology, holding nearly 6 years of hands-on experience in system administration, IT infrastructure support, and software testing. Currently based in Malta with a valid work permit, I bring strong technical expertise in managing and supporting enterprise systems across Microsoft 365, Active Directory, MS SQL, and cloud platforms like AWS and Azure.

Proficient in troubleshooting network and hardware issues, configuring secure environments, managing databases, and supporting both end-users and internal systems. Experienced in providing second and third-level support, maintaining system documentation, and delivering training on IT applications. I also have a solid foundation in cybersecurity tools, project coordination, and using modern AI solutions like ChatGPT and DeepSeek to optimize IT operations.

I am a fast learner with a proactive mindset, committed to continuous development and excited to contribute to the dynamic airport environment by ensuring stable, secure, and high-performing IT systems.

## WORK EXPERIENCE

### Abaco Group Malta Birkirkara, Malta

**Business or Sector** Information and communication | **Address** 3rd Floor, 'F' Buildings, Dun Karm Street, BKR9035, Birkirkara, Malta | **Website** <https://www.abacogroupmalta.com/>

#### Software Tester

16/06/2024 – Current

- Software Testing & Validation Develop and execute test plans, perform manual testing, and track defects for timely fixes.
- Plan and execute UAT testing by creating test plans and cases, while monitoring progress and addressing issues.
- Client Support & Troubleshooting Respond to inquiries, provide remote support, and resolve technical issues efficiently.
- System & Data Management Monitor event logs, manage backups, and ensure data integrity for business continuity.
- Collaborate with developers to identify and resolve defects, ensuring system functionality meets requirements.
- Cloud & Server Administration Configure Azure, AWS, & MS SQL manage VMs, networks, and security settings.
- Database Management Set up and manage MS SQL optimize queries, and automate backups and restoration.
- API & Web Development Set up API environments, test endpoints using Postman, Swagger and develop Python scripts.
- WordPress, Shopify & CMS Management Install, configure, and maintain, plugins, Apps, Themes, API, and Auto Backups.
- Networking & Security Configure routers, firewalls, VPNs, and LAN/WAN for secure office connectivity.
- System Administration Install and manage Windows Server, ADDS, DNS, IIS, Hyper-V & VMware, VPS, Cloudflare.
- Basic understanding of ASP.NET Web API and Visual Studio 2025, including API development, integration, and project setup.
- Python Script Build, Library Install, Web Based and Software Based .py
- AI & Automation Utilize ChatGPT, DeepSeek and AI tools API to streamline daily tasks and enhance security.
- 3D Models With AI API .gltf & Augmented Reality
- Quickly adapt to and learn new technologies, ensuring continuous improvement and effective implementation of the latest IT solutions
- Document and analyze test results, gathering end-user feedback to confirm system quality and usability.
- Provide continuous improvement suggestions and participate in post project reviews.

### Ali & Das Ltd Hal Qormi, Malta

**Department** IT | **Address** 208 Triq I-Imdina, QRM 9016, Hal Qormi, Malta |

**Email** [bitan@alidaslimited.eu](mailto:bitan@alidaslimited.eu) | **Website** <https://alidaslimited.eu/>

## IT Manager

23/11/2023 – 16/05/2024

- IT Infrastructure Management Oversee and maintain company IT systems, including networks, servers, and cloud platforms.
- Cybersecurity & Compliance Implement security measures, manage firewalls, and ensure compliance with GDPR and IT regulations.
- Technical Support & Troubleshooting Lead IT support teams, resolve hardware/software issues, and optimize system performance.
- Software & System Administration Manage software installations, updates, and licensing to ensure smooth business operations.
- Network Management Configure and maintain routers, firewalls, and VPNs to ensure secure and stable connectivity.
- IT Strategy & Budgeting Develop IT strategies, manage budgets, and plan cost-effective technology investments.
- Vendor & Stakeholder Coordination Manage relationships with IT vendors and service providers for procurement and support.
- Ensure security of data, network access and backup systems
- Innovation & Process Improvement Research and integrate new technologies to enhance business efficiency and security.
- Handle annual budget and ensure cost effectiveness

**Eurozone Holidays Pvt Ltd** Krishnanagar, Nadia, West Bengal, India

Email [support@eurozone.in](mailto:support@eurozone.in) | Website <https://www.eurozone.in/>

## Chief Executive Officer

15/09/2018 – 25/10/2023

- Developing high quality business strategies and plans ensuring their alignment with short-term and long-term objectives
- Leading and motivating subordinates to advance employee engagement develop a high performing managerial team
- Overseeing all operations and business activities to ensure they produce the desired results and are consistent with the overall strategy and mission
- Wordpress, PHP Script, CMS Script install, Setup & Maintains & Auto Backup
- Regulates exposure to business stakeholders and executive management as well as other authorities.
- Creates solutions for identified problems or bugs.
- Communicates with colleagues, managers, and stakeholders daily.
- Payment Gateway Zero Downtime & Follow T&C
- MS SQL DB Setup & Query Execute & Dali Auto Backup Save Cloud.
- SEO Google Adword, Pro SEO Tools Used, Backlink, Keyword Research, Target Traffic Audience Show Ads, Premium SEO Tools Used & Campaign Budget Control
- Ensure firewall and Cloudflare setup for DDoS protection, secure configurations, and safeguard servers and data against cyber threats and hacking attempts.
- Office Administrator Work & Official Documents Control.
- Diagnose and resolve software and hardware issues to ensure optimal system performance and reliability.
- Always Motivate & Support My Team & Remotely Support.
- MS 365 & Google Workspace & Manage and optimize Cloud data storage solutions ensuring secure, scalable, and efficient data management.
- Handle annual budget and ensure cost-effectiveness

## EDUCATION AND TRAINING

2013 India

**10th Secondary Education** Chandghar Adarsha Vidyapith School

Address Bara Chand Ghar, Plassey, 741156, India

2015 Plassey, India

**12th Higher Secondary** S M Nasir Smriti High School

Address Gobindapur, 741156, Plassey, India

2018 India

**Bachelor of Computer Application** William Carey University

2019

**CCNA CISCO**

Cisco Certified Network Associate  
Certified Verification No - **425354169056CTAL**

Website [www.cisco.com/go/verifycertificate](http://www.cisco.com/go/verifycertificate)

21/11/2025

## Foundation Level Certificate in Software Testing ISTQB

Website <https://scr.istqb.org/> | Field of study Information and Communication Technologies

05/12/2025 – 06/12/2026

## Azure Database Administrator Associate Microsoft

Website <https://learn.microsoft.com/en-us/users/bitandcredentials/83032b7aa49b1ecb> | Field of study Information and Communication Technologies

22/12/2025 – 23/12/2026

## Azure Administrator Associate Microsoft

Website <https://learn.microsoft.com/en-us/users/bitandcredentials/e0d7c374897453f1>

## LANGUAGE SKILLS

**MOTHER TONGUE(S):** Bengali

**Other language(s):**

English

Listening C2

Spoken production C2

Reading C2

Spoken interaction C2

Writing C2

Hindi

Listening C2

Spoken production C2

Reading C2

Spoken interaction C2

Writing C2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

## SKILLS

Hotpatch | Azure | AWS | SEO | MS365 | SQL | SSMS | API | ASP.NET Web | IIS | Wordpress | Python Script | PHP Script | Cloudflare | VPN | VPS | VM | Domain | Hosting | Backup | Cloud | 3D | Augmented Reality

## DRIVING LICENCE

**Driving Licence:** AM

29/03/2022 – 28/03/2025

**Driving Licence:** B

29/03/2022 – 28/03/2025

## HOBBIES AND INTERESTS

### New Tech Platforms & New Tech Gadgets Explore

I am passionate about exploring the latest technology platforms and innovative gadgets. I enjoy staying updated with emerging trends in software, hardware, and cloud technologies. From testing new devices to experimenting with advanced tools and applications, I thrive on discovering how technology can simplify tasks and drive efficiency. My curiosity drives me to continuously learn and adapt to evolving tech landscapes, allowing me to provide valuable insights and solutions." Let me know if you'd like to enhance it further!