



Bitan Bhattachirjee

Date of birth: 02/01/1998

Nationality: Indian

Gender: Male

CONTACT

Door 33 Sea Eagle Court, Apt
2A, Triq Andrew
Cunningham, Il-Qawra
SPB1744 St Paul's Bay, Malta
(Home)

✉ bitan@techbitan.eu

☎ (+356) 99968985

🌐 <https://techbitan.eu/>

🌐 <https://github.com/techbitan>

🌐 <https://bit.ly/44pvUMl>

📞 +35699968985 (WhatsApp)



europass

ABOUT ME

Enthusiastic and adaptable IT professional with a Bachelor's degree in Computer and Information Technology, complemented by hands-on experience in diverse IT environments. Proven expertise in system administration, software testing, and IT infrastructure management. Skilled in MS SQL SSMS, ASP.NET Web, Python scripting, API Testing and managing WordPress Domain Hosting SSL and VMs (AWS & Azure). Proficient in WordPress management, including installation, updates, backups, and restoration, along with API environment setup and endpoint testing.

Experienced in handling cybersecurity tools and policies, managing IT operations, and implementing strategic solutions to optimize performance. Adept in troubleshooting hardware and software issues, configuring network devices, and ensuring data security through robust backup systems. Demonstrated ability to lead IT teams, manage projects, and drive process improvements using tools like ChatGPT.

A dedicated and self-motivated professional who thrives in dynamic environments, consistently seeking innovative solutions to enhance system efficiency and organizational growth.

A fast learner with a passion for staying updated on new technologies, I thrive in dynamic environments and bring innovative solutions to optimize performance. Dedicated to continuous learning and leveraging technology to drive efficiency and success.

WORK EXPERIENCE

16/06/2024 - CURRENT Birkirkara, Malta

Software Tester and Client Support BizFront Limited

- Develop & Execute Detailed Test Plans and test Cases for Software Validation.
- Perform Manual Testing to Identify Bugs & Ensure Software Functionality.
- Report & Track Software Defects, Collaborating With Developers For Timely Fixes.
- Analyze Client Requirements To Design Effective Testing Strategies.
- Respond To Client Inquiries And Provide Effective Solutions For Technical Issues
- Provide Remote Technical Support To End-Users Via Ticketing Systems And Communication Channels, Ensuring Prompt Issue Resolution
- Troubleshoot & Resolve Technical issues related to Software, SQL, & OS Performance.
- Monitor & Analyse Event Logs & System Backups & Restoration Processes, Ensuring Data integrity & Seamless Business Continuity.
- MS Office 365 Setup, Configure Business Mail, Account Manage & User Create and Manage.
- Microsoft Azure Setup, Configure VM, Virtual Network & more..
- Amazon AWS Setup, Configure VM, Network Settings, Security Group, Key Pair & more..
- Install and Activate MS SQL, Generate Reports as per Client Requirements
- Set Up a New Database, Create Tables and Columns, Insert Data into MS SQL, Configure Visual Studio 2022 Connection String, Set Up MS SQL Remote Connections, Perform Bulk Data Insert and Export, Set Up Daily Auto Backup and Restore, Null Error, and Troubleshoot.
- Application Programming Interface (API) Environments Setup & Collections GET POST PUT DELETE Testing Using API Tester Software Postman, Swagger & more Tools Used.
- WordPress File Manager Upload, Install, DB Setup, Plugin, Theme Install Update Backup Restore, Monitoring & Maintenance.
- PHP & CRM Script Install Link DB, Customize Setup Backup & Restore.
- Python Script Develop to Easy & Fast Completed Our Project
- ASP .NET Web API - SQL DB Under Table Data Show API XML Format.
- Visual Studio 2022 - Basic Knowledge

- Search Engine Optimization (SEO) Run Ads Campaign on Social Media Platforms Show Ads Only Target Audience
- PC & Laptop Driver Install and Troubleshoot
- Network Printer Setup Share Install & LAN Network File Share & FTP Server
- Router, Firewall, Repeater & Switch Configure
- VPN Server Setup Office Network & Remote User Connect Our Office Network
- OS & Server OS Install Upgrade Repaired - ADDS, IIS, DNS, Hyper-V, User Account Manage & more..
- VMware and VirtualBox Used to set up VM
- Chat GPT & Other AI Tools Used to Easy & Securly Completed Our Daily Life Project & Task

Business or Sector Information and communication | **Address** 3rd Floor, 'F' Buildings , Dun Karm Street, BKR9035, Birkirkara, Malta | **Email** bitan.bhattachirjee@bizfront.eu | **Website** www.bizfront.eu

23/11/2023 – 16/05/2024 Hal Qormi, Malta

IT Manager Ali & Das Ltd

- Managing information technology and computer systems
- Controlling and evaluating IT and electronic data operations
- Managing IT staff
- Manage information technology and computer systems
- Plan, organize, control and evaluate IT and electronic data operations
- Manage IT staff by recruiting, training and coaching employees, communicating job expectations and appraising their performance
- Design, develop, implement and coordinate systems, policies and procedures
- Ensure security of data, network access and backup systems
- Act in alignment with user needs and system functionality to contribute to organizational policy
- Identify problematic areas and implement strategic solutions in time
- Audit systems and assess their outcomes
- Preserve assets, information security and control structures
- Handle annual budget and ensure cost effectiveness
- Installations, upgrades, configuration, maintenance, troubleshooting and resource optimization System
- Monitoring SLA, Cybersecurity SIEM Tools & Policies, Firewall, Antivirus
- Install OS, Troubleshooting VMware/Hyper-V, VPS Virtualization
- Install Microsoft 365, Troubleshooting, Microsoft All Operating Systems Install, Upgrades, Backup and Restore & Troubleshooting, MS Server OS Active Directory Manage, User Access Limits Ensure
- Router, Switch & Firewall Configuration, Install, Upgrades, Backup and Restore, DHCP, DNS, IIS, VLAN & Troubleshooting & RJ45 Crimping
- Microsoft Crash Operating Systems Hard Disk, SSD, eSSD Data Recovery
- CRM, CMS Ticket System Management, New Ticket Open, Closed and Transfer Another Department
- Microsoft Outlook Install, Setup, Backup, Restore & Troubleshooting & Company Businesses Email, Domain, Host, Signature Setup
- Hardware Part Install with Driver and Troubleshoot & Network Printer Installation, Share, Configuration & Troubleshooting
- Microsoft Azure (Account Setup & Security, VNet, VM, VPS, IIS, ADDS, Global VNet Peering & more)
- File & Documents Secure and Upload Cloud & Add Additional Disk Drive
- Wordpress Setup Develop Website Design, Content Manag, SEO, Plugin Install & Update , Wordpress Database Backup & Security
- Envato Market - Codecanyon PHP Script Install & Full Setup with Content, Theme Forest also

Department IT | **Address** 208 Triq I-Imdina, QRM 9016, Hal Qormi, Malta | **Email** bitan@alidaslimited.eu | **Website** <https://alidaslimited.eu/>

15/09/2018 – 25/10/2023 Krishnanagar, Nadia, West Bengal, India

Chief Executive Officer Eurozone Holidays Pvt Ltd

1. Wordpress, PHP Script, CMS Script install, Setup, Ecommerce also, Maintains Websites & more.
2. Regulates exposure to business stakeholders and executive management as well as other authorities.
3. Creates solutions for identified problems or bugs.
4. Communicates with colleagues, managers, and stakeholders daily.
5. Accomplishes company goals by accepting ownership of new and different requests.
6. Payment Gateway Setup, API, Error Fixed, Auto Refund, Chatbot.
7. MySQL Database Create, Import, Export, Microsoft Access, Dali & Weekly Base Backup Save & Secure.
8. Search Engine Optimization(SEO) - Google Adword, Whatsapp Ads, Facebook Boosting, Backlink, Filter Used, Keyword Research, Target Traffic Show Ads, Premium SEO Tools Used & Campaign Budget Control
9. Firewall, Firmware, SSL, HTTPS, Cloudflare Install, Configure, Ddos Attack & Protech For Hacker & http Convert to https.

10. Office Administrator Work & Official Documents Control.
11. Office PC, Laptop System Hardware Repair & Install, Software install, Troubleshooting
12. Always Motivate and Support My Team & Remotely Support.
13. Microsoft 365 Package Install, OS install, Repair, Backup & PDF Edit, Add, Save & more.
14. Adobe Photoshop & Adobe PageMaker

Email support@eurozone.in | Website <https://www.eurozone.in/>

EDUCATION AND TRAINING

2013 India

10th Secondary Education Chandghar Adarsha Vidyapith School

Address Bara Chand Ghar, Plassey, 741156, India

2015 Plassey, India

12th Higher Secondary S M Nasir Smriti High School

Address Gobindapur, 741156, Plassey, India

2018 India

Bachelor of Computer Application William Carey University

2019

CCNA CISCO

Cisco Certified Network Associate
Certified Verification No - **425354169056CTAL**

Website www.cisco.com/go/verifycertificate

LANGUAGE SKILLS

MOTHER TONGUE(S): Bengali

Other language(s):

English

Listening C2

Spoken production C2

Reading C2

Spoken interaction C2

Writing C2

Hindi

Listening C2

Spoken production C2

Reading C2

Spoken interaction C2

Writing C2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

VLAN | Wordpress | Envato Market | Codecanyon | Theme Forest | Wordpress Database | SEO | ChatGPT | Microsoft Copilot | Microsoft 365 Collaboration | AI | IOT | ICT | IT | SQL | MS SQL | VPN | VPS | Office 362 | Outlook | SQL (SSMS) | Git & Githubs | Visual Studio - Visual Basic.NET | API | IIS | ADDS | Software Testing | Postman | Software Bugs | OS | RDP | VM | Virtual Network | AWS | Amazon AWS | Microsoft Azure | Azure | XML | Search Engine Optimization | DNS | Hyper-V Server (2012-2019) | VMware | VirtualBox | Chat GPT | Hotpatch

DRIVING LICENCE

Driving Licence: AM 29/03/2022 – 28/03/2025



HOBBIES AND INTERESTS



New Tech Platforms & New Tech Gadgets Explore

I am passionate about exploring the latest technology platforms and innovative gadgets. I enjoy staying updated with emerging trends in software, hardware, and cloud technologies. From testing new devices to experimenting with advanced tools and applications, I thrive on discovering how technology can simplify tasks and drive efficiency. My curiosity drives me to continuously learn and adapt to evolving tech landscapes, allowing me to provide valuable insights and solutions."

Let me know if you'd like to enhance it further!